



Put Yourself in Power.

ELECTRICITY
HEATING & COOLING EQUIPMENT
HEATING OIL

HEATING EQUIPMENT

*Maintenance &
Protection Plans*

Schedule Your Annual Tune-up
888 835 3535

Bronze

Maintenance Plan
Annual Tune-up &
15% Discount on Repairs

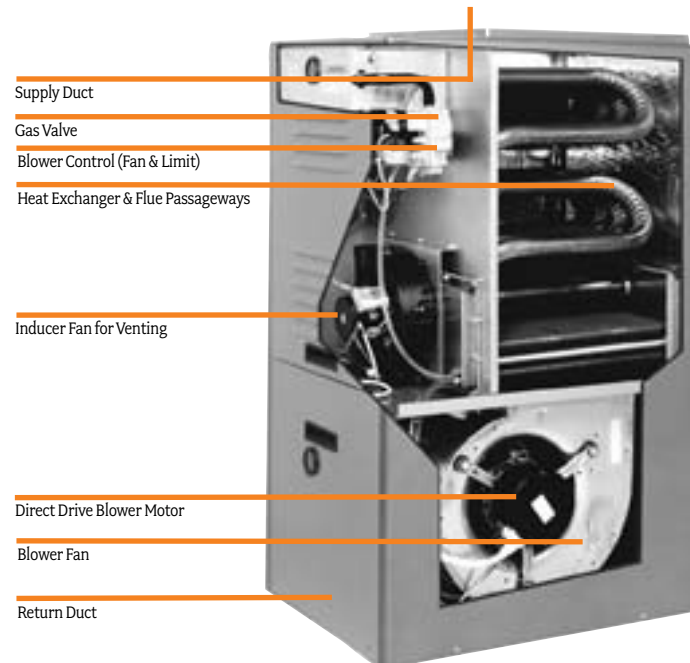
Inspect, Clean & Adjust

- Air Back Pressure Safety Valve (spillage)
- Air Filters (standard 1", not in attic)
- Chimney Base (check for obstructions)
- Control Panels & Covers (make sure in place)
- Draft Hood
- Electrical Connection (contact, motors & controls)
- Emergency Switches
- Exterior Cabinet (place company's sticker)
- Fan Limit Control
- Firebox (combustion chamber)
- Fresh Air Intake (on units with 90% efficiency)
- Gas Flow Valve
- Gas Spill Switch
- Ignition System (ignitor and pilot)
- Inducer (vent free units)
- Manifold
- Motors
- Regulator Valve
- Smoke Pipe
- Thermocouple
- Thermostat (standard, up to \$100 on heat only)

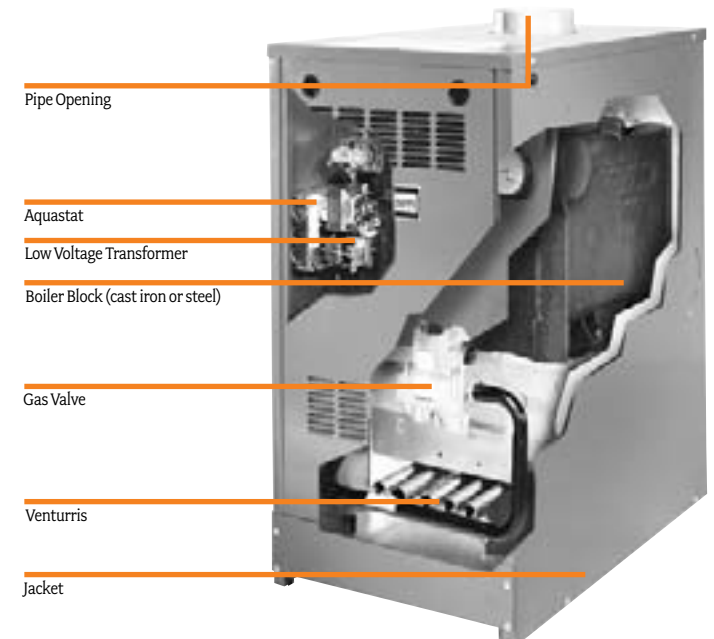
Stay Warm All Winter Long

A well maintained system not only keeps you warmer, but also reduces your energy consumption. Included in all of our plans is an annual inspection and preventative maintenance; which ensures your heating system is operating at peak efficiency.

Typical Gas Furnace



Typical Gas Boiler



Silver

Warm Air Maintenance & Protection Plan
Annual Tune-up & 15% Discount on Repairs

Inspect, Clean & Adjust

Air Back Pressure Safety Valve *(spillage)*

Air Filters *(standard 1", not in attic)*

Chimney Base *(check for obstructions)*

Condensate Drain *(condensing units)*

Control Panels & Covers *(make sure in place)*

Ductwork *(check for leaks & deterioration)*

Ductwork Return Air
(grilles obstruction & temperature check)

Electrical Connection *(contact, motors & controls)*

Exterior Cabinet *(place company's sticker)*

Fan Blades

Firebox *(combustion chamber)*

Fresh Air Intake *(on units with 90% efficiency)*

Gas Flow Valve

Gas Valve *(utility company)*

Inducer *(vent free units)*

Manifold

Regulator Valve

Relay & Coupler to 1/2 hp

Wiring in Air Handler *(check wiring)*

Inspect & Cover (parts & labor)

Blower Bearings

Blower Belts

Blower Fan Belt

Blower Motor to 1/3 hp *(covered up to \$250)*

Blower Pulley

Blower Wheel

Condensate Pump

Condensate Pump *(condensing furnace)*

Draft Hood

Emergency Switches

Fan Center or Relay *(attic included)*

Fan Limit Control

Fan Motor *(check amp draw, attic included)*

Gas Spill Switch

Ignition System *(ignitor and pilot)*

Motor Capacitor

Motors

Smoke Pipe

Thermocouple

Thermostat *(standard, up to \$100 on heat only)*

Transformers

Voltage *(check incoming voltage)*

Gold

Boiler & Steam Maintenance & Protection Plan
Annual Tune-up & 15% Discount on Repairs

Inspect, Clean & Adjust

Air Back Pressure Safety Valve *(spillage)*

Air Filters *(standard 1", not in attic)*

Chimney Base *(check for obstructions)*

Control Panels & Covers *(make sure in place)*

Electrical Connection *(contact, motors & controls)*

Exterior Cabinet *(place company's sticker)*

Firebox *(combustion chamber)*

Fresh Air Intake *(on units with 90% efficiency)*

Gas Flow Valve

Gas Valve *(utility company)*

Inducer *(vent free units)*

Low Water Cutoff *(steam units)*

Manifold

Pressure Relief Valve *(pop safety valve)*

Regulator Valve

Relay & Coupler to 1/2 hp

Water Leak Inspection *(steam & water systems)*

Wiring in Air Handler *(check wiring)*

Inspect & Cover (parts & labor)

Air Scoop

Aquastat Well

Aquastats

Automatic Feeder *(non-steam)*

Back Flow Preventer

Bearing Assembly

Boiler Drain Valve & Gauge

Boiler Gauge Glass

Boiler Relief Valve

Circulator Complete *(one per year)*

Circulator Coupling

Circulator Motor *(one per year)*

Draft Hood

Emergency Switches

Extrol #30

Flow Check Valve

Gas Spill Switch

High Vents

Ignition System *(ignitor and pilot)*

Mixing Valve Element

Motor Capacitor

Motors

Pressure Reducing Valve

Pressuretrol

Purging Valve

Site Glass for Steam

Smoke Pipe

Thermocouple

Thermostat *(standard, up to \$100 on heat only)*

Transformers

Voltage *(check incoming voltage)*

Zone Valve *(one per year)*

888 835 3535
DDMEnergy.com



841 Lincoln Avenue
West Chester, PA 19380
HIC # PA015690

Terms & Conditions

The plans described herein have the following conditions:

This agreement is only available to customers who purchase their entire fuel oil requirements from the Company, on an automatic delivery basis. The cancellation of automatic oil deliveries immediately cancels this agreement.

This agreement cancels and supersedes all prior agreements between the parties for burner service if such existed. This agreement is subject to an inspection by our service department to new plan holders or upon an upgrade in coverage to a higher level service plan. The inspection may take place at any time up to and including the time of the first service call. Initial repairs required to put the burner in an acceptable condition are not covered. Buyer to pay any charges set by federal, state, city or local government.

Heating season is defined as October 1st to April 30th. Normal service hours are Monday through Friday, 8am – 5pm excluding weekends and holidays. Emergency service is defined as no heat, no hot water, serious oil leaks or other dangerous situations. Non-emergency calls and calls during business hours for non-covered parts/service under this agreement will be billed at prevailing rates. Scheduled tune-ups are available under this agreement during normal service hours. This agreement provides coverage to ordinary residential or comparable commercial installation up to 3 gallons per hour for the specific parts listed. This agreement specifically does not cover GE low pressure and rotary burners and other obsolete equipment, and parts that are obsolete or inaccessible. Calls for service when burner is off due to low water in boiler, electrical service is not available, thermostat set improperly, blown or loose fuses, circuit breakers or switches off and restricted or plugged chimney are not covered. The customer must provide adequate boiler room ventilation for proper combustion, and any asbestos-containing materials must be removed by the customer. This agreement does not cover vacant or unattended homes.

The Company shall not be liable for, and the customer agrees to hold the Company harmless from any and all claims, charges, losses and damages for personal injury and/or property damage, including but not limited to freezing of pipes resulting from delays and/or failure to perform, failure to secure obsolete parts and failure to secure any parts or materials from suppliers. The Company will not be held liable for any incidental or consequential damage, including but not limited to, environmental damage caused by or resulting from any cause. The Company will also not be liable for Acts of God, government, acts of enemies, strikes, riots, labor difficulties, fires, floods or any cause beyond the Company's control, whether similar or dissimilar to the foregoing nor shall the Company in any event be liable to the customer for any personal injury or property damage arising out of or in any way connected with or relating to the performance of this agreement or failure to supply oil (run out) when the customer fails to make payment for fuel oil and/or service within terms.

This agreement is for one year and will be automatically renewed for successive one year terms, unless a 30-day written notice is given by either party prior to the expiration date. Such renewal shall be subject to any price changes by the Company and prevailing at the time of renewal. This agreement is not written on a prorated basis and no refund will be made if cancelled prior to normal expiration date.

This agreement may be cancelled within 30 days of acceptance without liability against either party, except the customer's liability to the Company for services rendered and parts furnished at its regular rates. This agreement may also be canceled by either party, with notice, at any time. If the customer discontinues purchase of fuel oil requirements from the Company, or oil burner is altered, repaired or tampered with by others in any way that, in the opinion of the Company, affects reliability or detracts from the performance of the burner, this agreement will automatically and immediately terminate. The Company also reserves the right to terminate this agreement if the customer fails to remedy conditions identified by the Company as a hazard to life or property. This agreement may not be assigned by the customer without the Company's written consent. Rendering service in any instance shall not be deemed a waiver of the provisions of this agreement as to any other instance.